

## Privacy Policy

We, at Gretex Share Broking Ltd [GSBL], acknowledge and accept that the personal details that you impart to us, is to be kept in strict confidentiality and to use the information only in the manner which would be beneficial to our customers. We consider our relationship with you as invaluable and strive to respect and safeguard your right to privacy.

We shall protect the personal details received from you with the same degree of care to prevent the unauthorized use, dissemination, or publication of these information as we protect our own confidential information of a like nature.

We shall use the personal information to improve our service to you and to keep you updated about our new product or information that may be of interest to you. The information collected from you would be used in the right spirit and context in which it is intended to be used. Your information would be used by us to process your trading request and to carry out the settlements of your obligations.

We would ensure that we collect personal information only to the extent it is necessary to administer our services in the best possible manner and what is required under the various regulations of Indian Laws. To ensure high quality services and high degree of value addition to you, we may combine the information given by you on the web or through other channels.

### **Collection of Sensitive Personal Data Or Information:**

GSBL may for the purpose of rendering its services, collect personal information such as:

- Name, gender, residential / correspondence address, telephone number, date of birth, marital status, email address or other contact information;
- PAN, KYC Status, Signature and Photograph;
- Bank account or other payment instrument details; or any other detail for providing services.

GSBL offers online backoffice platform for view of contacts, ledgers and holding and many other reports that collects such personal data or information to process your requests. The information so collected may be shared with SEBI/ NSE/ BSE/ Registrar and Transfer Agents/Collecting Banks/KYC Registration Agencies (KRAs) etc. solely for the purpose of processing your transaction requests , to carry out the settlements of your obligations. or serving you better.

To ensure security of access to the personal information and transaction details, the access to the secured zone of our website is restricted by the unique login ID and Password selected by you. You should be very careful in handling the ID and password and you should ensure that you do not reveal it to anybody, nor do you keep it in writing. You should keep changing your password periodically.

Under certain circumstances we may be required to share the information given by you with the third parties, where we feel they can contribute to add value and improve the quality of services imparted by us to you. We shall take all reasonable steps to ensure that the confidentiality of your information is maintained by imposing strict confidentiality standards on all the third parties with whom we part these information. In all circumstances we shall ensure that your personal information is protected by strict confidentiality agreement. We shall not allow any third parties to retain your personal information longer than what is warranted by the nature of services rendered. We would also impart your personal information wherever it is required to be disclosed under law to any of the governmental agency or regulatory bodies. By agreeing to avail the service offered by GSBL you have agreed to the collection and use of your Sensitive Personal Data or Information by GSBL. You always have the right to refuse or withdraw your consent to share/dissemination of your Sensitive Personal Data or Information by contacting the customer care. However, in such an event, you would no longer avail the services of GSBL.

## **Communications:**

When You use the Website or send emails or other data, information or communication to us, You agree and understand that You are communicating with Us through electronic records and You consent to receive communications via electronic records from Us periodically and as and when required. We may communicate with you by email or by such other mode of communication, electronic or otherwise.

## **Log File Information Collected And Stored Automatically:**

If you visit/ log into our website just to browse, read pages or download information, we gather and store certain information about your visit automatically. This information cannot and does not identify you personally.

When you register with or view our site, our servers automatically record certain information that your web browser sends whenever you visit our website. The kind of information that is gathered automatically include the type of browser you are using (e.g. Internet Explorer, Firefox, etc.), the type of Operating System you are using (e.g. Windows or Mac OS) and the domain name of your Internet Service Provider, the date and time of your visit and the pages on our website. We sometimes use this information to improve our website(s) design, content and primarily to give you a better browsing experience.

This notice/policy is not intended to and do not create any contractual or other legal rights in favour of any user or viewer of [www.gretexbroking.com](http://www.gretexbroking.com) or on behalf of any other party. However, users and viewers are informed that by using the website [www.gretexbroking.com](http://www.gretexbroking.com), they are deemed to have consented to the collection and use of information by GSBL as stated above.

## **Links To Other Web Sites:**

Our website sometimes has links to other website(s) in the World Wide Web. The privacy policies of these website(s) are not under our control. Some of these third-party sites may be co-branded with a Gretex Share Broking Limited logo, even though they are not operated or maintained by GSBL. Although we choose our business partners carefully, GSBL is not responsible for the privacy practices of web sites operated by third parties that are linked to our site. Once you have left our website, you should check the applicable privacy policy of the third party website to determine how they will handle any information they collect from you

## **Disclaimer as to Loss:**

Although, we take appropriate steps to maintain the security of Personal Information we collect from you. But you must understand that the open nature of the Internet is such that data may flow over networks without security measures and may be accessed and used by people other than those for whom the data is intended. Gretex Share Broking Limited assumes no responsibility of whatsoever nature as to make good the losses and damages you may incur, due to privacy and/or security breach of your Personal Information.

## **Notification Procedures:**

GSBL provide notifications, whether such notifications are required by law or are for marketing or other business related purposes, to you via email notice, written or hard copy notice, or through conspicuous posting of such notice on our Website page, as determined by GSBL in its sole discretion. GSBL reserve the right to determine the form and means of providing notifications to you, provided that you may opt out of certain means of notification as described in this Privacy Policy.

### **Changes To Our Privacy Policy:**

Please note that this policy may change from time to time. If GSBL change its privacy policies and procedures, GSBL will post those changes on GSBL website- <https://www.gretexbroking.com/> to keep you/users aware of what information we collect, how we use it and under what circumstances GSBL may disclose it. Changes to this Privacy Policy are effective when they are posted on this page. Please visit our website to keep yourself abreast of any changes to this policy.